

THE **Bistro**



SUNY CORTLAND
AUXILIARY SERVICES
CORPORATION

CAMPUS LIVING GUIDE

2023-2024

Welcome to your new home, Red Dragons!



Welcome!

Welcome to SUNY Cortland! In this guide, we will cover many of the things you need to know about your new life on campus. SUNY Cortland Auxiliary Services is a customer-focused organization aiming to provide outstanding service and value to our campus community through our dining operations, the Campus Store and other important services that we offer.

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Stay Connected!



@cortlandaux

cortlandaux.com



SUNY CORTLAND
DINING SERVICES

WORK ON-CAMPUS!

We are hiring student employees!

Plenty of positions now open for applications at
SUNY Cortland Dining Services!

Work 3-25 hours weekly - your choice!
Build your resume & earn \$\$\$!



Scan to learn
more & apply!

“

“I’ve learned a ton of different skills while being here that helped me move up from working the salad bar to being a student supervisor. I met one of my best friends and roommates working here. I wouldn’t have it any other way!”

”

Claudia Owen, student supervisor



HOW CAN I USE MY MEAL PLAN?

Meal plans are loaded onto your student ID, which works just like a debit card.

Simply swipe your card when entering the dining halls to use your meal swipes, or hand your card to the cashier to use Dining Dollars, Connections or guest passes.

Where can I use my meal plan?

Residential Dining Locations:

There are two residential dining halls on campus: Neubig and The Bistro. Residential dining locations accept meal swipes – if you have an on-campus meal plan, simply tap your card upon entry and one meal will be deducted from your account. You can use a Meal Exchange, Dining Dollars, Connections, debit or credit cards.

Retail Dining Locations:

SUNY Cortland has nine retail dining locations on-campus, providing a diverse range of options including coffee, smoothies, salads, grain bowls, sandwiches, pizzas, sushi and more.

Retail locations accept Dining Dollars, Connections, credit or debit cards.

Definitions:



Meal Swipes

Meal swipes give you access to Neubig or The Bistro, our two residential dining halls, at reduced cost-per-meal based on the plan you select. All on-campus meal plans include meal swipes that allow you to visit Neubig and The Bistro.



Dining Dollars

Dining Dollars are tax-free, have a dollar-to-dollar value and can be used in any retail dining location to pay the cash price of items or to pay to enter Neubig Dining and The Bistro. Unused Dining Dollars do not roll over to the next semester.



Guest Passes

Guest passes let you bring friends and family to dine at Neubig and The Bistro. Unused guest passes do not roll over to the next semester. Meal plans are for your use only except for guest passes.



Meal Exchanges

Meal Exchanges are additional residential meal plan swipes that can be used in retail cafes up to the corresponding residential door price. They do not roll over to semesters.

What is Connections?

Connections is your campus debit account. It's the fastest, safest, most convenient way for you to buy the services and items you need by simply swiping your ID Card. Connections can be used at all on-campus dining locations, the Campus Store, vending machines, the Campus Mini Mart and selected off-campus restaurants & businesses.

With Connections, your money is secure. If you lose your ID card, Connections can be turned off immediately.

To learn more about
Connections:



ON-CAMPUS MEAL PLANS

SUNY Cortland requires all students living in residence halls (excluding West Campus Apartments and the Leadership House) to participate in a meal plan. Off-campus students can choose from these or off-campus plans to enjoy convenient dining.

All meal plans include five guest passes.

\$3,500

PLATINUM

\$450 dining dollars
unlimited meal swipes
48 meal exchanges

\$3,340

GOLD

\$450 dining dollars
14 meal swipes/week
48 meal exchanges

\$3,250

SILVER *DEFAULT

\$350 dining dollars
14 meal swipes/week
48 meal exchanges

\$3,160

BRONZE

\$250 dining dollars
14 meal swipes/week
48 meal exchanges

The Silver plan is the default plan automatically assigned to all students living in on-campus residence halls. You can choose to change your meal plan online on myRedDragon.

All of the plans include meal swipes that give you access to Neubig and The Bistro, as well as five guest passes.

Each plan comes with a different amount of Dining Dollars that may be used in any retail dining cafes to pay the cash price of items.

!! IMPORTANT INFORMATION

To learn how to sign up or change your meal plan, go to cortlandaux.com/dining-services/meal-plans/my-reddragon-meal-plan-purchase

You can upgrade or downgrade your on-campus meal plan from the default Silver plan anytime before the second Friday of the first two weeks of classes by 4:30 p.m.



OFF-CAMPUS MEAL PLANS

While meal plans are not mandatory for commuter students, we recommend purchasing a plan that meets your needs in order to save if you plan on dining on-campus. All plans are tax-free – that means you save 8% compared to purchasing these meals out of pocket!

We offer three types of off-campus meal plans (or you can choose an on-campus plan):

1. Meals per Semester Plans

Purchase a combination of a certain number of meal swipes that you can use at our residential dining units (Neubig and The Bistro) and Dining Dollars that can be used in both retail and residential units.

Plan Name	Cost Per Semester	Meals Per Semester	Approximate Meals Per Week	Dining Dollars Per Semester	Guest Passes
Olympic	\$1,325	100	6.5	\$525	5
Collegiate	\$1,075	75	5	\$450	5
Recreational	\$800	50	3	\$375	5

2. Dining Dollars Plans

Perfect for those who dine on-campus occasionally! Purchase our Dining Dollar plans and receive a free bonus that will be directly added to your account! Dining Dollars can be used in both retail and residential units.

Plan	Total Dining Dollars (including Free Bonus)
\$250 Dragon	\$275 (\$25 Bonus)
\$500 Dragon	\$550 (\$50 Bonus)
\$750 Dragon	\$825 (\$75 Bonus)

3. Unlimited Access and 14-Meal Plans (same as the on-campus plans)

Plans include unlimited access or 14 meals per week at our two all-you-care-to-eat residential dining halls, Dining Dollars and five Guest Passes.

WHERE TO EAT

Visit cortlandaux.com/dining-services/menus to view all dining units and menus!

RESIDENTIAL DINING HALLS

Residential Dining Halls are available for students to use their on-campus meal plan meal swipes, Dining Dollars, Connections, or debit/credit cards.



NEUBIG DINING HALL

LOCATION: NEUBIG HALL

Neubig Dining Hall is conveniently located, serving breakfast, lunch and dinner. Enjoy home-style cooking that represents tastes from across the globe made with local ingredients.

Available stations include a sizzling grill station, World Court - featuring comfort foods and the latest global culinary sensations, a custom deli station, a salad bar, Luigi's - with pizza and soups galore - Mongolian Grill, showcasing daily specials - and more!

The Allergy Awareness Area in Neubig offers food options for students with special dietary needs.



THE BISTRO OFF BROADWAY

LOCATION: STUDENT LIFE CENTER

A state-of-the-art, residential dining facility that features all of your favorites while focusing on healthy, balanced eating. Dine at The Bistro to recharge after a workout at the gym located across the hall at the Student Life Center!

Our menu and pantry also support students with special dietary needs.



WHERE TO EAT

RETAIL DINING LOCATIONS/CAFES

Guests can visit our retail dining locations and purchase items using Dining Dollars, Connections, the GET mobile app, debit and credit cards.



HILLTOP

LOCATION: BROCKWAY HALL

Featuring a wide selection of foodie favorites: beef gyros, chicken tender wraps, grilled items, salad bar, fresh chef-crafted sushi, taco station, a deli with specialty sandwiches, and made-to-order pizza.



FUEL

LOCATION: STUDENT LIFE CENTER

Stop by this location in the Student Life Center across from the gym to fuel up your body after a workout with healthy smoothies, shakes, antioxidant-rich fruit bowls, coffees and grab-and-go snacks!

Provided by 



MOFFETT CENTER CAFE SAWUBONA

LOCATION: MOFFETT CENTER

Moffett Center Café Sawubona brings premium African coffee to SUNY Cortland. Enjoy a cup of joe brewed from coffee beans hand-picked at sustainable, fair-trade farms in Ethiopia, Tanzania and Kenya, and roasted locally at Coffee Mania's facility to ensure the best and freshest flavor. You can also order breakfast sandwiches, African soups, and grab a delicious bakery treat.

Provided by 



THE BOOKMARK

LOCATION: MEMORIAL LIBRARY

Come to The Bookmark café for food for thought with full espresso service and smoothies, "over the top" grab & go pastries, soups, salads and sandwiches.



WHERE TO EAT

RETAIL DINING LOCATIONS/CAFES

Guests can visit our retail dining locations and purchase items using Dining Dollars, Connections, the GET mobile app, debit and credit cards.

UNION STATION

Provided by



UNION STATION

LOCATION: COREY UNION

Convenient stop for coffees, teas, smoothies, baked treats, breakfast sandwiches and grab-and-go bites. If you like to study with friends and the library is too quiet, come here for a cup of latte and grab a seat in the lobby - students say it's one of the best study spots on campus!



CHICK-N-BAP

LOCATION: COREY UNION

Korean BBQ meets the iconic NYC halal cart. Build your own bowl or burrito with a wide array of selections of proteins, bases, toppings and sauces from our ordering kiosk.

Greens & Grains

GREENS & GRAINS

LOCATION: COREY UNION

Enjoy Greens & Grains' signature bowls made with fresh nutritious ingredients, or customize your own using the ordering kiosk. Looking to grab a quick lunch and hungry for sandwiches & wraps? You can get them at Greens & Grains too!

POMODORI

POMODORI

LOCATION: COREY UNION

Indulge in classic Italian fares including pizzas, pasta, calzones, sandwiches, chicken wings and chicken tenders. Pomodori is open till 10 p.m. and will satisfy your late-night comfort food cravings.



FOOD TRUCK

The Red Dragon Wagon is SUNY Cortland's very own food truck, bringing street foods from around the world to SUNY Cortland, celebrating good times and good flavors. . It sets up at several locations across campus and is seen at many campus events.



Follow @reddragon_wagon on Instagram to stay updated on where the food truck will be!



RAQUETTE LAKE

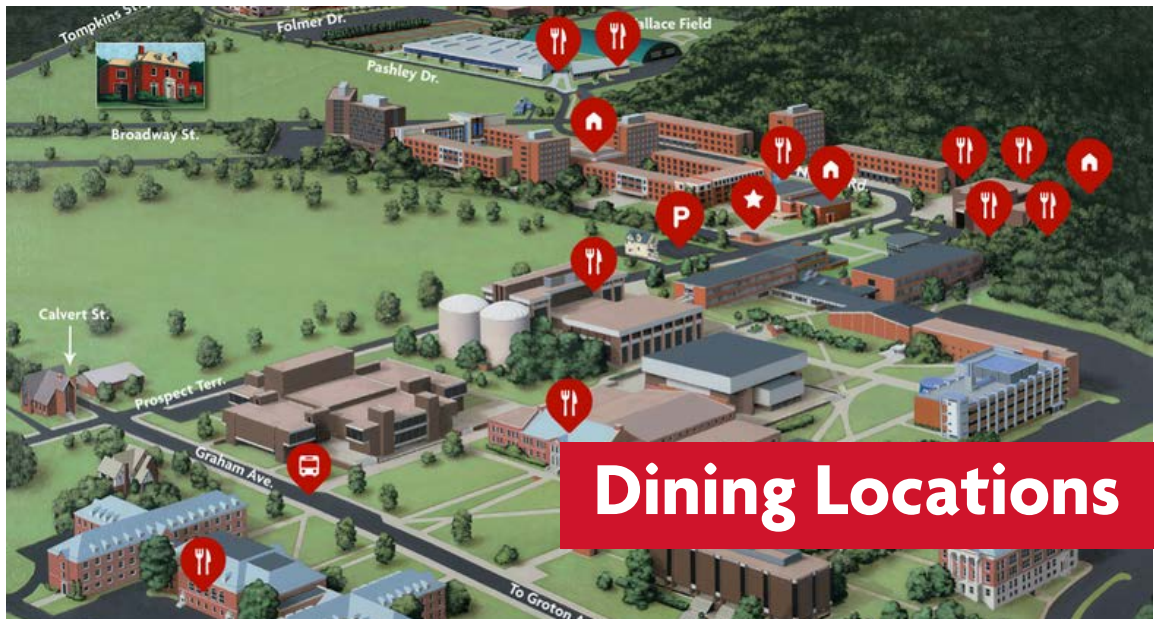
Experience true Adirondack dining at the Outdoor Education Center, Raquette Lake, NY! We provide dining services at two locations on the shores of the lake: Antlers, a historic 19th-century hotel and casino, and Camp Huntington, the home base for the college's Outdoor Education program.



CAMPUS DINING MAP

Visit our website to check out the dining locations that are closest to your dorm and classes!

Scan to view



NUTRITION SERVICES

SUNY Cortland Dining Services offers free, confidential nutrition counseling for SUNY Cortland students. Students can sign-up for a private, one-on-one session with our dietitian.

Have medical nutritional needs or interested in requesting dietary accommodations? Contact Dietitian Carolyn Allen to set up an appointment to discuss your needs.

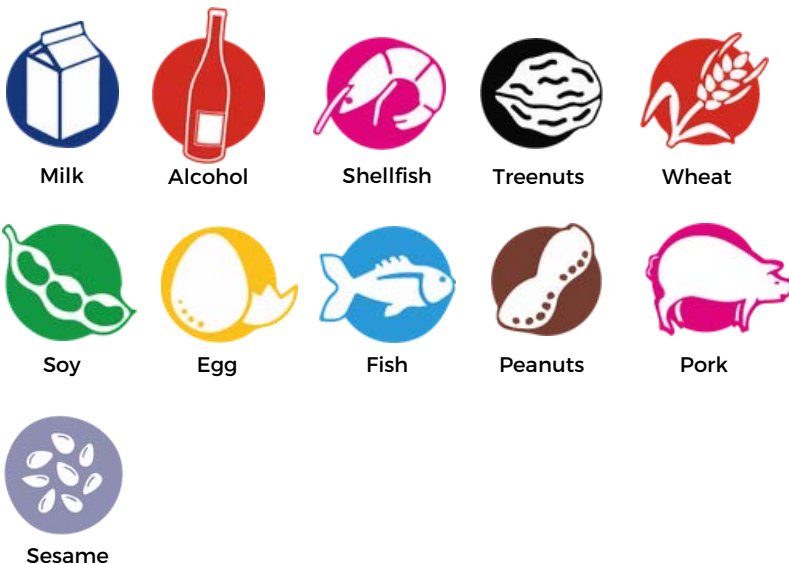
asc.dietitian@cortland.edu
607-753-5773

To schedule a consultation with a Registered Dietitian:



ALLERGEN SYMBOLS

Symbols on our website and menu boards can help you make quick, informed decisions about what to eat:



Vegetarian



Healthy Choice



Gluten Friendly

*This symbol means a food does not contain gluten but is processed in kitchens that are not gluten-free and served in areas with items containing gluten.



Kosher Style

Not processed in a Kosher kitchen.

PACKAGE SERVICES

Shipping a package to your dorm? Pick up your packages from the Campus Store.

Pickup in the Neubig Hall basement

Secure and convenient pickup

Email Notification

You'll receive a notification via your cortland.edu email when your package is ready for pickup

HOW TO WRITE YOUR ADDRESS

Student's FULL Name
Dorm Address
15 Neubig Road
Cortland, NY 13045



Please make sure you include both your first and last names, your dorm address, and "15 Neubig Road".

CAMPUS MINI MART



Outside of Neubig Hall

Convenient access to healthy selections and all your favorite foods & drinks



Open 24-7

We got your midnight snack cravings covered

LAUNDRY

Laundry services at SUNY Cortland are "free play" - students pay a fee at the start of the semester through the tuition bill to wash & dry. Washers and dryers are available in every residence hall.

CAMPUS STORE



SUNY CORTLAND
CAMPUS STORE

Your home for all your favorite Officially Licensed
SUNY Cortland Merchandise and Gifts!

cortlandcampusstore.com

Shop for:

- ✓ Clothing for men, women and children
- ✓ Name-brand items and trendy styles
- ✓ Headwear
- ✓ Spirit Items
- ✓ Tailgating Supplies
- ✓ Dorm Supplies
- ✓ School Supplies

And Much More!



SUNY Cortland Campus Store

Conveniently located in Neubig Hall
cortlandcampusstore.com



[@cortlandcampusstore](https://www.instagram.com/cortlandcampusstore)

TEXTBOOKS



The Campus Store has partnered with e-Campus to provide all required course materials. To order books, go to [myRedDragon](#) or visit [cortland.ecampus.com](#)

- Printed textbooks may be purchased as new or used. They may also be rented. Digital e-books are also available.
- Books can be shipped home or picked up at Student Package Services in the Neubig Hall basement.
- Books ordered from other companies (e.g. Chegg, Amazon) are also picked up at Student Package Services.
- Order early to ensure you have your books for Day One.
- Have questions? Email college.store@cortland.edu

*Some courses will be offering the textbooks exclusively in digital e-format through our low-cost Inclusive Access program, where the cost of the material is billed directly to the student's Cortland account. These courses will be noted on the textbook ordering site. Students in these courses will also be notified by email if their material is part of Inclusive Access.

Other course supplies such as lab goggles, calculators, notebooks, binders, etc., will be available at The Campus Store in Neubig.

Refrigerator·Freezer·Microwave

Yearly
Rental Fee
\$220



MICROFRIDGE

MyMicroFridge.com delivers.

One per room; roommates typically share the cost. **If both roommates reserve one, we will automatically refund one order**

You can bring your own fridge but standalone microwaves are not allowed in residence halls.



Order now:

[mymicrofridge.com](#)

*Search "SUNY Cortland" when selecting schools

CORTLAND ID

Your SUNY Cortland ID has many uses:

Building Access

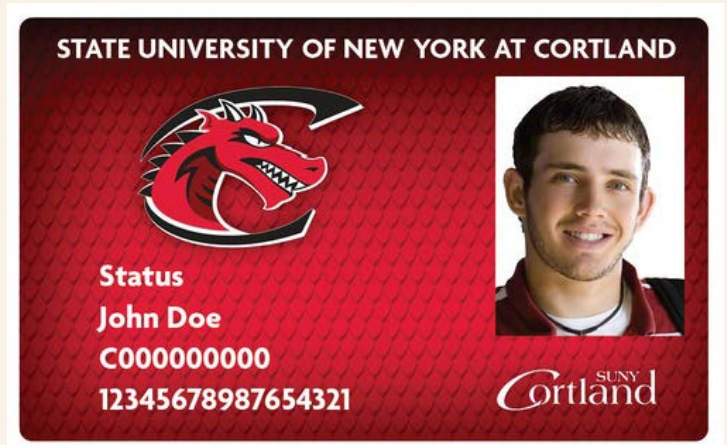
Your ID gives you access to your dorm, fitness center, library and other campus services.

Meal Plan & Connections

Food and drinks in all dining locations, at off-campus partners and from vending machines.

Cortland Campus Store

Use Connections to purchase textbooks, clothing and more from The Campus Store.



Have questions about your ID card? Contact the Cortland Auxiliary Business Office

- Visit: First floor of Neubig Hall
- Or call: 607-753-2430 or 607-753-2425

School Year Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

Summer Hours: Monday - Friday, 8 a.m. to 4 p.m.

ON-CAMPUS EMPLOYMENT

Join Our Award-winning Team

Auxiliary Services employs over 200 students on campus each semester.

Convenient Locations and Flexible Schedule

Work in our convenient locations across campus: Residential and Retail Dining, Campus Store, Catering and the Business Office. Work from 3-25 hours weekly and choose shifts that work with your class schedule.

Build Your Resume

Learn important skills & add them to your resume.

FREE Meals

Get snacks and meals on your breaks.

Great Pay

Student employees are exempt from some taxes so you get more money straight to you.

Comprehensive Training, Networking Opportunities, & Career Advancement

Comprehensive training program and opportunities to become student supervisors and managers.

For more information on student employment, visit:
cortlandaux.com/employment/student-employment



QUESTIONS OR COMMENTS?

Please visit our website for more information:
cortlandaux.com

Thank You

We look forward to seeing you!



SUNY CORTLAND
AUXILIARY SERVICES
CORPORATION