



SUNY CORTLAND  
AUXILIARY SERVICES  
CORPORATION

# CAMPUS LIVING GUIDE

2026-2027

*Welcome to your new home, Red Dragons!*



# WELCOME

Welcome to SUNY Cortland! In this guide, we will cover many of the things you need to know about your new life on campus. SUNY Cortland Auxiliary Services is a customer-focused organization that aims to provide outstanding service and value to our campus community through our dining operations, the Campus Store and other important services.

## TABLE OF CONTENTS

<b>03</b>	Cortland ID Card	<b>17</b>	Package Services
<b>04</b>	Using Your Meal Plan	<b>18</b>	Laundry
<b>06</b>	On-Campus Meal Plans	<b>19</b>	Campus Mini Mart
<b>08</b>	Off-Campus Meal Plans	<b>20</b>	Campus Store
<b>10</b>	Dining Locations	<b>21</b>	Textbooks
<b>11</b>	Where to Eat	<b>23</b>	MicroFridge
<b>16</b>	Nutrition Services	<b>24</b>	Work on Campus

Stay Connected!



@cortlandaux

[cortlandaux.com](http://cortlandaux.com)

# CORTLAND ID CARD

Your SUNY Cortland ID card has many uses:

## Building Access

Your ID gives you access to your residence hall, fitness center, library and other campus services.

## Meal Plan and Connections

Food and drinks in all dining locations and from vending machines.

## Cortland Campus Store

Use Connections to purchase textbooks, clothing and more from the Campus Store.



Have questions about your ID card? Contact the Cortland Auxiliary Services Business Office

- Visit: Winchell Hall, first floor
- Call: 607-753-2430 or 607-753-2425
- Visit our [Cortland ID Card page](#)

School Year Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

Summer Hours: Monday - Friday, 8 a.m. to 4 p.m.

# HOW CAN I USE MY MEAL PLAN?

Meal plans are loaded onto your student ID, which works just like a debit card.

Simply swipe your card when entering the dining halls to use your meal swipes, or hand your card to the cashier to use Dining Dollars, Connections, Meal Exchanges, or guest passes.

## Where can I use my meal plan?

### Residential Dining Locations

There are two residential dining halls on campus: Neubig and The Bistro. Residential dining locations accept meal swipes – if you have an on-campus meal plan, simply tap your card upon entry, and one meal will be deducted from your account. You can use a Meal Exchange, Dining Dollars, Connections, debit or credit cards.

### Retail Dining Locations

SUNY Cortland has seven retail dining locations on campus, providing a diverse range of options including coffee, smoothies, salads, grain bowls, sandwiches, pizzas, sushi, and more.

Retail locations accept Dining Dollars, Meal Exchanges, Connections, and credit or debit cards.

### Food Truck

The Red Dragon Wagon brings street foods from around the world to SUNY Cortland, celebrating good times and good flavors.

# Definitions



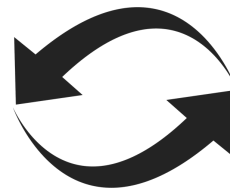
## Meal Swipes

Meal swipes give you access to Neubig or The Bistro, our two residential dining halls, at a reduced per-meal cost, based on the plan you select. All on-campus meal plans include meal swipes that allow you to visit Neubig and The Bistro.



## Dining Dollars

Dining Dollars are tax-free, have a dollar-for-dollar value, and can be used at any retail dining location to pay the cash price of items or to pay for entry to Neubig Dining and The Bistro. Unused Dining Dollars do not roll over to the next semester.



## Meal Exchanges

Meal Exchanges are additional residential meal plan swipes that can be used in retail cafes up to the corresponding residential door price. They do not roll over between semesters.



## Guest Passes

Guest passes let you bring friends and family to dine at Neubig and The Bistro. Unused guest passes do not roll over to the next semester. Meal plans are for your use only, except for guest passes.

## What is Connections?

Connections is your campus debit account. It's the fastest, safest, most convenient way for you to buy the services and items you need by simply swiping your ID Card.

Connections can be used at all on-campus dining locations, the Campus Store, vending machines and the Campus Mini Mart.

With Connections, your money is secure. If you lose your ID card, you can have Connections turned off immediately.



[LEARN MORE](#)

# ON-CAMPUS MEAL PLANS

SUNY Cortland requires all students living in residence halls (excluding West Campus Apartments and the Leadership House) to participate in a meal plan. Off-campus students can choose from these or off-campus plans to enjoy convenient dining.

**All meal plans include five guest passes.**

**\$3,710**

**PLATINUM**

\$450 Dining Dollars  
Unlimited Meal Swipes  
48 Meal Exchanges

**\$3,550**

**GOLD**

\$450 Dining Dollars  
14 Meal Swipes per Week  
48 Meal Exchanges

**\$3,450**

**SILVER** (DEFAULT)

\$350 Dining Dollars  
14 Meal Swipes per Week  
48 Meal Exchanges

**\$3,360**

**BRONZE**

\$250 Dining Dollars  
14 Meal Swipes per Week  
48 Meal Exchanges

Silver is the default plan automatically assigned to all students living in on-campus residence halls. You can choose to change your meal plan online on myRedDragon.

All plans include meal swipes that give you access to Neubig and The Bistro, as well as 48 Meal Exchanges and 5 guest passes.

Each plan comes with a different amount of Dining Dollars that may be used in any retail dining cafes to pay the cash price of items.

## What is a Meal Exchange?

Each on-campus meal plan offers 48 Meal Exchanges (averaging 3 per week during the semester) and can be used at any residential or on-campus retail dining location. They offer additional dining flexibility and convenience for students on campus. Students can use multiple Meal Exchanges per day, provided there is a Meal Exchange balance.

Meal Exchanges have set meal prices/values for breakfast, lunch, and dinner, equivalent to the door price. If a meal exceeds the set value, the diner must pay the balance using Dining Dollars, a Connections account, or a credit/debit card. If the meal exchange is less than the meal's value, the difference is forfeited.



Learn how to sign up for or change your meal plan.

You can upgrade or downgrade your on-campus meal plan from the default Silver plan anytime before the second Friday of the first two weeks of classes by 4:30 p.m.

# OFF-CAMPUS MEAL PLANS

While meal plans are not mandatory for commuter students, we recommend purchasing a plan that meets your needs to save if you plan to dine on campus. All plans are tax-free – that means you save 8% compared to purchasing these meals out of pocket!

We offer three types of off-campus meal plans (or you can choose an on-campus plan):

## 1. Meals per Semester Plans

Purchase a combination of meal swipes – which you can use at our residential dining units (Neubig and The Bistro) – and Dining Dollars, which can be used in both retail and residential units.

### OLYMPIC

\$1,410/semester

**Meals:** 100/semester

**Approx. Meals/Week:** 6.5

**Dining Dollars:**

\$525/semester

**Guest Passes:** 5

### COLLEGIATE

\$1,150/semester

**Meals:** 75/semester

**Approx. Meals/Week:** 5

**Dining Dollars:**

\$450/semester

**Guest Passes:** 5

### RECREATIONAL

\$870/semester

**Meals:** 50/semester

**Approx. Meals/Week:** 3

**Dining Dollars:**

\$375/semester

**Guest Passes:** 5

## 2. Dining Dollars Plans

Perfect for those who dine on campus occasionally! Purchase our Dining Dollar plans and receive a free bonus added directly to your account! Dining Dollars can be used in both retail and residential units.

### **\$250 DRAGON**

**Total Dining Dollars,  
including bonus:  
\$275 (\$25 Bonus)**

### **\$500 DRAGON**

**Total Dining Dollars,  
including bonus:  
\$550 (\$50 Bonus)**

### **\$750 DRAGON**

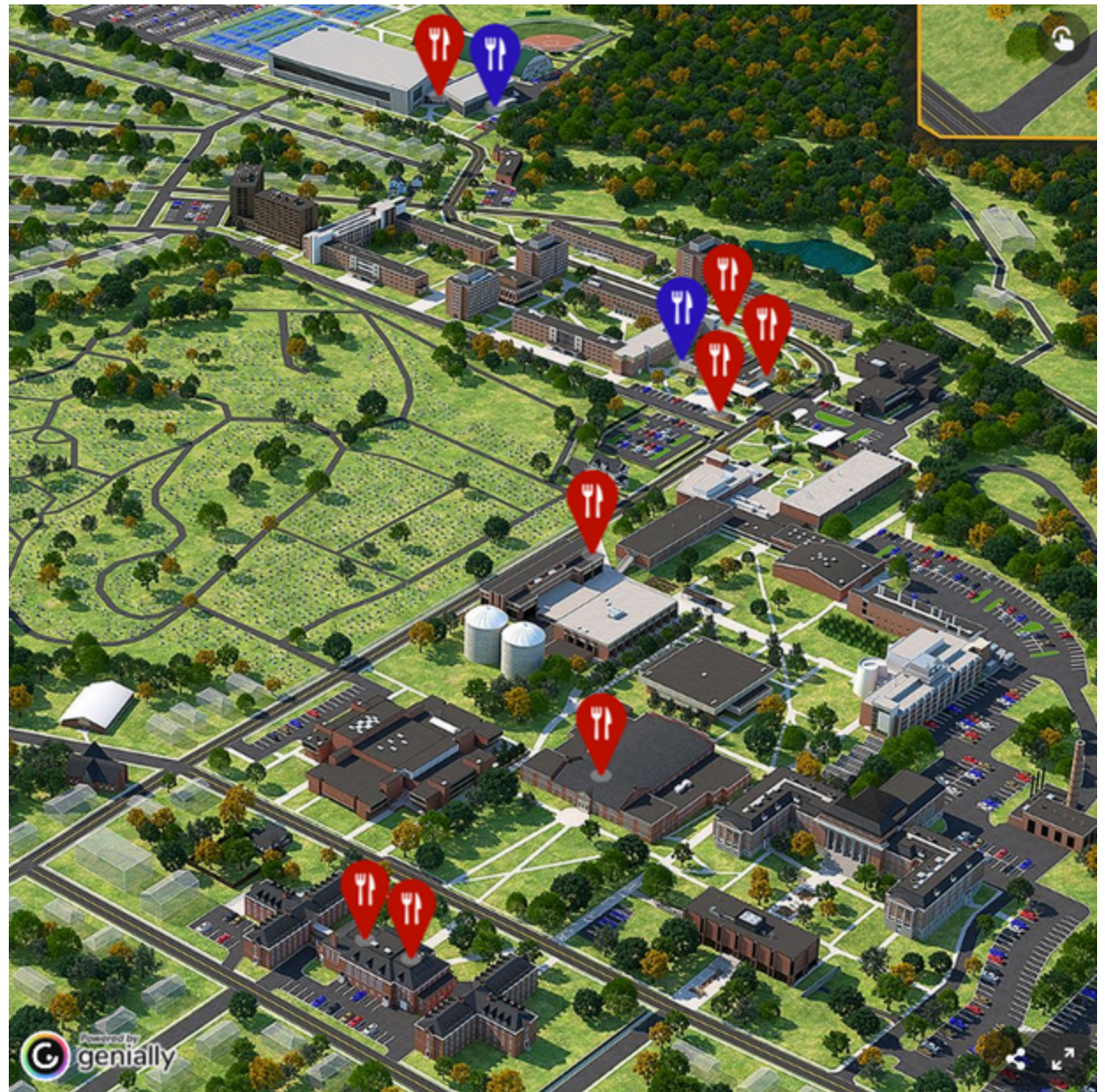
**Total Dining Dollars,  
including bonus:  
\$825 (\$75 Bonus)**

## 3. Unlimited Access and 14-Meal Plans (same as on-campus)

Plans include unlimited access or 14 meals per week at our two residential dining halls, Dining Dollars, Meal Exchanges and 5 Guest Passes.

# DINING LOCATIONS

Check out the dining locations closest to your residence hall and classes!



# WHERE TO EAT

Visit [our website](#) to view all dining units and menus!

## Residential Dining Halls

Residential Dining Halls are available for students to use their on-campus meal plan meal swipes, Dining Dollars, Meal Exchanges, Connections or debit/credit cards. Each facility has an Allergy Awareness Area, which offers food options for students with special dietary needs.

### NEUBIG

#### NEUBIG HALL

Neubig Dining Hall is conveniently located, serving breakfast and lunch. Enjoy home-style cooking that represents tastes from across the globe, made with local ingredients.

#### STATIONS:

**The Grill**, offering marinated chicken breasts and other favorites

**World Court**, featuring comfort foods and the latest global culinary sensations

**In Balance**, which provides vegetarian and vegan options

**Luigi's**, serving pizza, pasta and soups

**The Mongolian Grill** features daily specials

**Deli and Salad Bar**

**Desserts** (freshly made each day)



## THE BISTRO

### STUDENT LIFE CENTER

A state-of-the-art residential dining facility that features all of your favorites while focusing on healthy, balanced eating. Dine at The Bistro to recharge after a workout at the gym located across the hall at the Student Life Center!

#### STATIONS:

**World Fare**, serving pizza, pasta and other specialties

**In Balance**, which provides options for special dietary needs

**The Grill**, serving marinated chicken breasts, burgers and other favorites

**Rotisserie** features homestyle comfort food

**Deli and Salad Bar**

**Desserts** (freshly made each day)



## Retail Dining Locations/Cafes

Visit our retail dining locations and purchase items using Dining Dollars, Meal Exchanges, Connections, the GET mobile app, or debit and credit cards.

### HILLTOP

#### BROCKWAY HALL

Featuring a wide selection of all your favorites: beef gyros, chicken tender wraps, sushi, grilled items, salad bar, taco station, a deli with specialty sandwiches and made-to-order pizza.



### FUEL

#### STUDENT LIFE CENTER

A convenient stop to refuel with freshly squeezed juice, Acai bowls, hot and cold beverages, smoothies, shakes, and quick, healthy meals.



### THE BOOKMARK

#### MEMORIAL LIBRARY

Full espresso service, coffee, 2nd Heaven bubble tea options, smoothies, grab-and-go sandwiches, salads and sushi, pastries, soups and hot sandwiches.



### SAWUBONA

#### MOFFETT CENTER

Serving premium African coffee and other offerings from local roaster CoffeeMania. Also available: hot specialty sandwiches, bagels, pastries, and grab-and-go items.



# DUNKIN'

## NEUBIG HALL

Enjoy America's favorite coffee and baked goods chain.

## NEUBIG NITES

### NEUBIG HALL

Evening retail menus featuring a variety of foods and desserts!



### GOOD BATTER

Battered, fried chicken sandwiches, wraps, tenders and sides.



### DRAGON FUEGO

Quesadillas, tacos, taco salads and loaded nachos.



### POMODORI

Pizza, pasta, stromboli, sandwiches, subs, wings and tenders.



## NEUBIG HALL

The flavor of premium meats, combined with fresh-baked bread and hand-sliced veggies, is what makes a Jimmy John's sandwich your go-to lunch or any-occasion option.



### FROSTBITES

Sundaes, cold stone ice cream, milkshakes, cookiewiches and upside-down cones!

## FOOD TRUCK

OUTSIDE OF NEUBIG HALL

**THE RED DRAGON WAGON** features a rotating menu of street foods and other favorites.



### MAC & CHEESE

Traditional, Country, Buffalo, and Lobster



### STREET TACOS

Carne Asada, Cuban Carnitas, Chicken Tinga, and Quinoa Mexicali



### PRETZEL SANDWICHES

Spicy Cuban, Classic Reuben, Turkey BLT w/ Guac, Ham & Swiss, and Brisket and Cheddar



### WALKING TACOS

Chicken or Beef filling with choice of toppings

# NUTRITION SERVICES

Dining Services offers free, confidential nutrition counseling for SUNY Cortland students. Students can sign up for a private, one-on-one session with our Corporate Executive Chef.

Do you have medical nutritional needs, or are you interested in requesting dietary accommodations? Contact Corporate Executive Chef James Webb to schedule an appointment to discuss your requirements.

[James.Webb@cortland.edu](mailto:James.Webb@cortland.edu)  
607-753-5523

## ALLERGEN/DIETARY SYMBOLS

Symbols on our website and menu boards can help you make quick, informed decisions about what to eat:



ALCOHOL



EGGS



FISH



MILK



PEANUTS



PORK



SESAME



SHELLFISH



SOY



TREE NUTS



WHEAT



GLUTEN  
FRIENDLY



KOSHER  
STYLE



VEGETARIAN



VEGAN

# PACKAGE SERVICES

All packages are delivered to Neubig Hall at Package Services, and students may pick them up **at the service counter on the lower level of Neubig's Campus Store.**

## Email Notification

Students will be notified that a package has been delivered via email. Any package that is not picked up within the timeframe specified will be returned to sender.

## HOW TO WRITE YOUR ADDRESS

**Student's FULL Name**  
**Residence Hall Name and Room Number**  
**15 Neubig Road**  
**Cortland, NY 13045**



Please make sure you include both your first and last names, your residence hall name (not the address), room number, and the "15 Neubig Road" address.

See the [Package Services page](#) and [Residence Life and Housing's page](#) for more information about packages and letter mail.

# LAUNDRY

Laundry services at SUNY Cortland are "free play" -- students pay a fee at the start of the semester through their tuition bills. Washers and dryers are available in every residence hall.

See the [Laundry Services](#) page for more information.



# CAMPUS MINI MART

## Located outside of Neubig Hall

Convenient access to healthy selections and all your favorite foods and drinks.

## Open 24-7

We've got your midnight snack cravings covered.



# CAMPUS STORE

Conveniently located in Neubig Hall, the Campus Store is home for your favorite officially licensed SUNY Cortland merchandise and gifts!

- Clothing for men, women and children
- Name-brand items and trendy styles
- Headwear
- Spirit Items
- Tailgating Supplies
- Dorm Supplies
- School Supplies
- And much more!



**[Or shop online!](#)**

# TEXTBOOKS

The Campus Store has partnered with e-Campus to provide all required course materials. To order books, go to [myRedDragon](#) or visit [cortland.ecampus.com](#)

- Printed textbooks may be purchased as new or used. They may also be rented. Digital e-books are also available.
- Books can be shipped home or picked up at Student Package Services in the Neubig Hall basement.
- Books ordered from other companies (e.g., Chegg, Amazon) are also picked up at Student Package Services.
- Order early to ensure you have your books for Day One.
- Have questions? Email [college.store@cortland.edu](mailto:college.store@cortland.edu)



Some courses will offer textbooks exclusively in digital format through our low-cost Inclusive Access program, in which the cost of the material is billed directly to the student's Cortland account. These courses will be noted on the textbook ordering site. Students in these courses will also be notified by email if their course materials are part of Inclusive Access. Other course supplies, such as lab goggles, calculators, notebooks and binders, will be available at The Campus Store in Neubig.



**SUNY Cortland** | ONLINE BOOKSTORE

# SUNY Cortland's Official Online Bookstore

Guaranteed Right Books. Right Price.



30-Day Returns



Use your Financial Aid



Order your Professor-Selected Materials



Free Shipping over \$59!\*

[cortland.ecampus.com](http://cortland.ecampus.com)



\*Excludes Marketplace Purchases

# MICROFRIDGE

MicroFridge® with Safe Plug® is the original combination appliance, designed for the collegiate environment. Hundreds of thousands of students nationwide have enjoyed the convenience of a MicroFridge® with Safe Plug® in their rooms. There are no exposed heating elements, and MicroFridge® with Safe Plug®'s patented internal circuitry is designed to reduce energy consumption. PLUS, we provide FREE pickup and delivery to your campus.

- Only one MicroFridge can be placed in each room. If both roommates reserve one, we will automatically refund the order for one roommate.
- Order by Aug. 1 and your MicroFridge will be in your room before you arrive on campus.
- You can bring your own fridge, but standalone microwaves are not allowed in residence halls.
- Order yours for the semester or the year! For questions, please call 800-525-7307.
- If you move to another dorm room after you arrive, it will be your responsibility to move your MicroFridge to the new location. Handcarts are available in each dorm. Please fill out this [request for Room Change](#) online for record purposes.



**REFRIGERATOR -- FREEZER -- MICROWAVE  
YEARLY RENTAL: \$220**

# WORK ON CAMPUS

## Join Our Award-Winning Team

Auxiliary Services employs over 200 students on campus each semester.

## Convenient Locations and Flexible Schedules

Residential and Retail Dining, Campus Store, Catering, and the Business Office. Work 3-25 hours weekly and choose shifts that fit your class schedule.

## Build Your Resume

Learn important skills and add them to your resume.

## FREE Meals

Get snacks and meals on your breaks.

## Great Pay

Student employees are exempt from some taxes.

## Training, Networking Opportunities

Comprehensive training program and opportunities to become student supervisors and managers.



**MORE  
INFORMATION**



# QUESTIONS OR COMMENTS?

Please visit our website for more information:

**[cortlandaux.com](http://cortlandaux.com)**

*Thank You*

We look forward to seeing you!



SUNY CORTLAND  
AUXILIARY SERVICES  
CORPORATION