

QUESTIONS FOR THE STORE?

(607) 753-4621

COLLEGE.STORE@CORTLAND.EDU

QUESTIONS ABOUT DINING, MEAL PLANS, OR ID CARDS?

(607) 753-4627

AUXILIARY.SERVICES@CORTLAND.EDU

GENERAL QUESTIONS?

FILL OUT THIS FORM —————>



JOIN OUR TEAM

Apply for an on-campus part-time job to earn extra income, enjoy flexible hours, gain valuable life skills, and build your resume!



APPLY HERE!



SUNY CORTLAND
AUXILIARY SERVICES
CORPORATION



SUNY CORTLAND
CAMPUS STORE

CORTLAND CAMPUS STORE FIRST-YEAR STARTER GUIDE

Welcome to SUNY Cortland!



TABLE OF CONTENTS:

GET TO KNOW THE STORE 1-4

NEUBIG PAID PARKING LOT 5

PACKAGE SERVICES 6-7

TEXTBOOKS 8-9

MICROFRIDGE 10

ON-CAMPUS GIFTS 11

CARE PACKAGES 12-13

CONTACT US + JOBS 14



Thoughtfully themed + carefully curated around holidays, seasons, and exams



Filled with a fun variety of snacks, self-care items, and school essentials



Perfectly packaged for easy and quick on-campus pickup at Package Services



BLAZE'S BOX

We're here to help you stay connected and provide the encouragement students need with our "Blaze's Box" care package program!



Each box is designed to make their time away from home a little easier — and let them know you're thinking of them.



SUNY CORTLAND
CAMPUS STORE

The Cortland Campus Store is a not-for-profit organization where all funds directly support projects that enhance the life of the SUNY Cortland community.

We are the only retailer of C-State merch that gives 100% of all profits back to the university.

Thank you for your support!

ON THE WEB



cortlandcampusstore.com

ON INSTAGRAM



[@cortlandcampusstore](https://www.instagram.com/cortlandcampusstore)



📍 Neubig Hall

GET TO KNOW YOUR CAMPUS STORE

Academic Year Hours:

Mon-Fri 9am-5pm | Sat 11am-4pm | Sun CLOSED

What's in-store:

Apparel & Merch | School Supplies | Health & Wellness

We Accept:

Cash & Card | Connections | CAS Gift Cards

(Dining Dollars not accepted)

ON-CAMPUS GIFTS

Whether near or far, show your student how special they are!



Flowers

We partner with a local florist to provide high-quality, handcrafted floral arrangements—celebrate with birthday bouquets or special occasion flowers!

Delivery within 48 hours, excluding weekends.
Only available for pickup through package services.

Sweet Treats

Celebrate and treat your student to some freshly made-to-order sweets sourced from local bakeries and vendors around Cortland, NY!



Only available for pickup through package services.
Requires a 5-day lead time for production.



“MOVE-IN DAY”
Just got much easier!



(STUDENTS IN DORMITORIES ONLY)

MICROFRIDGE RENTALS

It only takes a few clicks—start by choosing your school to find out what’s available to you. With convenient delivery schedules, when you order early your unit will arrive to your room before you get to campus!

mymicrofridge.com | 1.800.525.7307



← ResLife dorm fridge & microwave requirements



Throughout the semester we host fun pop-up events in & around Neubig Hall:

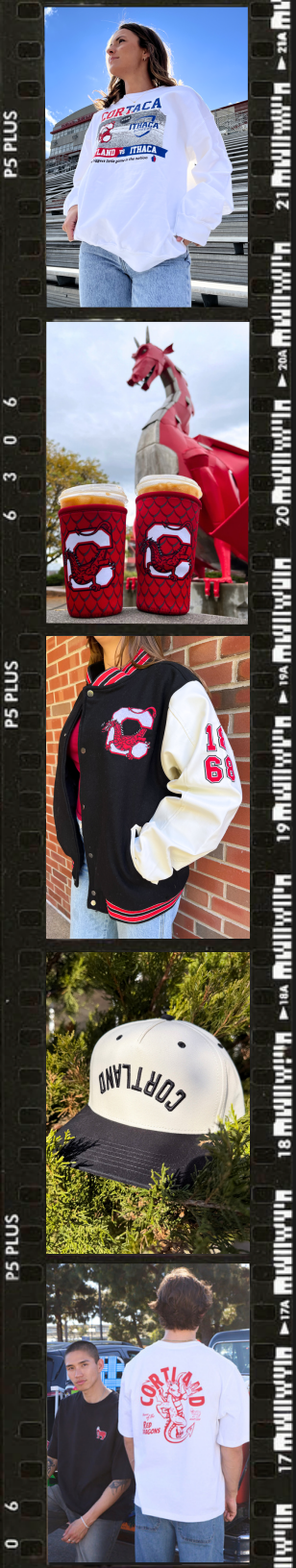
- Lot 1 Vintage Sale
- Jewelry Sale
- Poster Sale
- Sidewalk Sale

with more to come... stay tuned!

Find us at other events on & off campus:

- Novelty booth at home football games
- Graduation ceremonies at Park Center
- Cortaca Jug events (Yankee Stadium!)





There's only one place to find the official look of SUNY Cortland — the Cortland Campus Store.

As the only officially licensed retailer of SUNY Cortland merchandise, we carry authentic apparel, gifts, and gear featuring official logos, brands, and styles you won't find anywhere else. Every item is approved to represent Cortland with quality, tradition, and school pride in each design.

Shop classic brands such as Nike, Champion, and Under Armour or discover unique collaborations with innovative brands like GOAT USA, founded by proud Cortland alumni.

Authentic. Exclusive. Officially Cortland.



BE READY—ORDER EARLY TO ENSURE YOU HAVE YOUR BOOKS FOR DAY 1 OF CLASSES!

How to order textbooks:

1. Go to cortland.ecampus.com
2. Click "Login/Sign Up" then click "Sign In via Your School Account" (use your myRedDragon login)
3. Select "Textbooks" then click "Order"
4. Select the term and enter in all required course information for your classes
5. Buy/Rent your textbooks

Books can be shipped home or picked up at Package Services in the basement of Neubig Hall.

Need help with your Online Bookstore?

How to Access
Digital Bookshelf



How to
Return Rentals



How to Return
for a Refund



How to Identify
Digital Course
Materials



Questions? cortland.ecampus.com/help

Books  ecampus

ORDER YOUR COURSE MATERIALS FROM THE OFFICIAL ONLINE BOOKSTORE

cortland.ecampus.com



Use
Financial Aid



Free Shipping
Options



30-Day
Returns



Easy
Ordering



Return eCampus rentals & sell books back in-person during finals week each semester at Package Services.

Neubig Paid Parking Lot

A convenient option centrally located on campus for all Cortland students, visitors, community members, staff, etc!

Open every day 6:00am - 2:00am (no overnight parking). **Park and pay online before leaving your vehicle**—choose from all-day or hourly parking.

Text Neubig to 25023 to pay online using card or scan a QR code in the parking lot.

If you are unable to pay online or want to use cash/Connections, go into the Cortland Campus Store.

t2p.mobi/neubig



Issues? Call 607-753-4621

Package Services FAQs

Academic Year Hours:

Monday–Friday 9am–5pm | Saturday 11am–4pm | Sunday CLOSED

Where is Package Services?

Package Services is located in the basement of Neubig Hall.

What can be picked up at Package Services?

Packages, textbooks, & in-store pickup orders.

What do I need to pick up packages?

You must show your SUNY Cortland ID.

Are there any exclusions?

Package Services does not accept direct food/grocery deliveries.

Is there a deadline for picking up packages?

Packages get returned to sender after 14 days.

Can I mail returns back/ship from package services?

Yes, either with a prepaid label or pay by weight to ship.

Who do I contact if I have a package issue?

Email cas.studentpackages@cortland.edu

How do I address packages?

[Student First & Last Name]

15 Neubig Hall

[Student Residence Hall & Room #]

Cortland, NY 13045

How will I know if I have something to pick up?

You'll receive emails for packages & text messages for textbooks.

Packages can take up to 48 hours after delivery to be processed and made available for pickup. Please do not inquire about package status before 48 hours or try to retrieve packages until you have received a ready for pickup notification from us.

Don't wait in line when you can check online! Open the link sent to your Cortland email to see if you have packages ready for pickup (& how many). This link can be used any time throughout the semester.

Here's the link to see any packages that have been checked in for you at Neubig: <https://notifiilink.com/>
You can use this all semester to quickly check for available packages without waiting in line!

Where do I pick up letter mail?

Students receive all letter mail through the building staff in their residence hall—see your Resident Assistant for more details. Please encourage your student to check their mail frequently throughout the semester.

How do I address letter mail?

[Student First & Last Name]

[Student Residence Hall & Room #]

Cortland, NY 13045

**ADDITIONAL
PACKAGE SERVICES
INFORMATION**

